



3/02/18

## Returns, Exchanges, Shipping & Cancellation Policy:

### **Sale Items are final sale.**

#### Crop Tops & Tank Tops:

I gladly accept exchanges and cancellations.

Contact me within: 3 days of delivery

Ship items back within: 10 days of delivery

Request a cancellation: before item has shipped.

I will not accept returns, refunds, or exchanges after 14 days from when your item was shipped.

Please keep in mind that these crop tops are printed on demand and hand-sewn, so sometimes there will be variations between the products/stitching being sent.

If you wish to exchange an item, item must not have been worn or washed. You will be responsible for return shipping costs. I will then start your replacement after I receive and examine the returned item you wish to exchange. If the item is not returned in its original condition, the buyer is responsible for any loss in value.

We do not guarantee items will be in stock in case of exchanges. We recommend placing a new order online for the desired item and requesting a return for the item you wish to return. This will help ensure you get items while they are in stock.

I don't accept returns, but please contact me if you have any problems with your order.

The following items can't be returned or exchanged: HATS

Because of the nature of these items, unless they arrive damaged or defective, I can't accept returns for: custom or personalized orders, Digital downloads or Items on sale

### International Orders

We do ship internationally! However, **international orders are final sale and are subject to import duties and taxes that are the recipient's responsibility.** You can check with your country's customs office to determine what these additional costs will be. If you have trouble at checkout or do not see your country listed, please email me so I can add. Orders are shipped out as items are ready. If you wish to have your order held and all shipped together, please make a note at checkout.

International orders take 10 - 20 business days for delivery and will include tracking number. We are not responsible for lost packages or uninsured packages shipped via USPS First Class. If you refuse a shipment from us, you will be responsible for the original

shipping charges, any import duties, fees and/or taxes incurred on the package, and the cost of returning the package. This amount will be deducted from your refund.

### **Shipping Issues**

Strong Finish is not responsible for items sent to the incorrect address or undeliverable items. Please check the shipping address closely before placing your orders. In case of returns, the customer is responsible for shipping. Strong Finish is not responsible for items lost in transit. **We are not responsible for delays in shipping caused by the USPS, weather or other events out of our control.** If your package is confirmed to be lost in transit and *you selected a shipping option that is insured*, reach out and we will help issue a replacement, but Strong Finish is not responsible for lost packages or uninsured packages shipped via USPS First Class.

### **Free Shipping Codes**

Code must be provided at time of purchase. Code cannot be combined with any other offers. No price adjustments will be provided on previous purchases. We reserve the right to cancel any order due to unauthorized, altered, or ineligible use of discount and to modify or cancel this promotion at any time. Free Shipping offer is only available on orders with a "ship to" address anywhere in the US (excluding US territories and overseas possessions) and will be shipped USPS first class.

### **CROP TOP CARE INSTRUCTIONS:**

To extend the life of your crop top, machine or hand wash in cold water. Hang to dry, do not put in dryer. Please do not bleach. The fabric is naturally quick dry so you won't have to wait long before wearing again! Colors will never fade and stay vibrant!

### **CROP TOP SIZING:**

Please see sizing chart in item posting. For in between measurements, we recommend ordering the larger size.

**CUSTOM CROP TOP ORDERS:** Please send me an email at [strongfinishruncoach@gmail.com](mailto:strongfinishruncoach@gmail.com)

### **Terms and Conditions**

Online run coaching and training plan payments are non-refundable and cannot be broken up into segments; must be used consecutively.